

Achieve

Fall 2019



**GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED.**



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Giving Thanks and Appreciation

Dear Friends,

As November brings many changes in the season, it also signifies the start of the holidays where we give thanks and celebrate each other, especially as November has been designated as National Caregiver Appreciation month—be sure to reach out and thank all of our amazing caregivers! As an organization, we have much to be thankful for and I want to express our sincerest thanks to our amazing community.

In July, we held our Arc Strong: Achieving Dreams Walk, Run, Roll event. We had over 200 participants and were able to raise over \$30,000 towards supporting critical services. It was a great day that showcased incredible Arc spirit. Special thanks to our events co-chairs, Mayor Hoyt and Jackie Theis and all of the great runners, walkers, sponsors and volunteers.

In September, we joined thousands of other agencies across the country to honor our Direct Support Professionals with activities, t-shirts and drawings to express our thanks and gratitude for their commitment. Building on this, we held our 60th Anniversary celebration and hosted over 200 individuals, families, volunteers, and staff to celebrate this milestone and recognize this year's award

recipients for a festive evening. We applaud each of our award recipients and thank them for the amazing contributions that they have provided to individuals with intellectual and developmental disabilities and their families. For those of you who joined us, thank you. It was an amazing night where guests had a great time and exceeded another milestone. For those of you who could not attend, we have included the 2019 Annual Report as part of this newsletter.

Please take a moment to consider supporting our Annual Appeal to raise funds to allow us to continue to share our message of civil rights and deliver quality services to the individuals and families who rely on The Arc each day. There is still time to donate to our Annual Appeal which runs through the end of the year by returning the enclosed envelope, or making a secure donation online at www.arcnbc.org.

My sincere thanks and best wishes for a joyous holiday season and prosperous new year!

Yours in Appreciation,



Michael Andrade
President & CEO



Achieve with us.

The Arc's 60th Anniversary Celebration

Family, friends, staff and supporters gathered on Oct. 17 for The Arc of Bristol County's 60th Anniversary Celebration. It was a festive evening with great food, music, awards and dancing. The 2019 Awards were presented to:



Self Determination Award:

Joshua Joyal, Providence, RI

The Self Determination Award honors an individual with a disability who has demonstrated exemplary self-advocacy skills.

Arc Spirit Award: Camp Yavneh, Northwood, NH

The Arc Spirit award recognizes a volunteer and/or employee who have advanced the mission of the organization. An individual's contribution must have a long standing impact for those supported by The Arc of Bristol County.

Community Excellence Award: New Hope, Inc., Attleboro, MA

The Community Excellence Award recognizes outstanding accomplishments by community members who embody practices that promote inclusion and integration.

Founders Award: Patrick Murray & Michele Roberts

The Founder's Award is named after the courageous families who began The Arc, in a time when the rights of individuals with intellectual and developmental disabilities were non-existent. The award is given to the true champions of our mission.



Family Leadership Choice Award: Mary Fogarty McAndrew, Fogarty Foundation

Michael Borr, AFAM

The Family Leadership Choice award honors the mission of our organization's founders. The award honors an individual or group who has provided exemplary support and guidance to families.

The Arc of Bristol County Presents our **17th Annual Pancake Breakfast**

**Sat., February 8, 2020
8am – 11am
Portuguese American Civic Club**

175 School Street, Taunton, MA

Tickets available for purchase at the door, or prior to event at:
Taunton Office

**437 Bay St. Taunton
508-884-2971
Attleboro Office
141 Park St. Attleboro
508-226-1445**



Staff honored at Community Provider Network Breakfast

The Community Provider Network of Rhode Island hosted their Annual Awards Program this morning highlighting the amazing contributions of direct support professionals and key leaders throughout the state.

We are delighted to announce the following:

Kelly Hiatt was honored as this year's Direct Support Professional for proAbility. Kelly received the award for her outstanding dedication and support to those she serves.

Jodi Feldman, Director of Community Living, was selected as this year's Avery Leadership Award recipient. Jodi has demonstrated outstanding leadership to her teams over the past



Michael Andrade, Jodi Feldman, Kelly Hiatt, and Angela Prescott

decade with our organization. She continues to be a strong advocate and has worked towards ensuring that those that we support in community living, have connected, meaningful lives.

Congratulations to Kelly and Jodi!

Celebrating  Years


The Arc[®]
Bristol County

2019 ANNUAL REPORT



ABOUT THE ARC OF BRISTOL COUNTY

The Arc of Bristol County was founded in 1959 as a grassroots, non-profit 501c3 organization by a small group of Attleboro area parents who were concerned about the quality of life for their children with disabilities. Today, we serve over 2,600 children and adults with intellectual and developmental disabilities, as well as elders with health or memory issues, and their families, with a wide array of individually designed supportive services that assist them to live fulfilling lives as contributing members of their communities.

VISION

People of all abilities are empowered to succeed by making their own choices.

MISSION

To foster community partnerships, promote individual advocacy and create a pathway for growth and innovation by offering exceptional support and services to people with all abilities through the attraction, development and retention of superior talent who passionately demonstrate best practices.

2018-2019 BOARD OF DIRECTORS OFFICERS

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Valerie Zagami, *Vice Chairperson*
Paul Oliveira, *Treasurer*
D. Randall Hays, III, *Secretary/Clerk*
William Taksar, *Assistant Secretary Clerk*
Paul Camille, *Past Chairperson*

BOARD MEMBERS

David Broden
Scott Scales
Jacqueline Theis

KEY STAFF

Michael Andrade, *President & CEO*
Donna Brown, *Vice President*
Paul Donnelly, *Chief Financial Officer*
John Neill, *Director of Human Resources*



Michael Andrade



Richard Harwood

WELCOME

Dear Friends of The Arc,

Thank you for supporting The Arc of Bristol County over the past year. Whether it was as an incredible volunteer, a critical employee, a board member, a selfless donor, a tireless advocate, or even as an admirer of our mission; your support is immensely important to us. We've just completed a year that was challenging in its complexities, yet fulfilling in all we accomplished for the people supported by The Arc.

As always, we couldn't continue our life-changing services without support from you. Thank you for being part of making a difference in thousands of lives.

With gratitude,


Michael Andrade
President and CEO


Richard Harwood
Chairperson, Board of Directors



**GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED.**



COMMUNITY IMPACT

Child and Family Services **1,034**

Adult Services **640**

Advocacy Service **868**

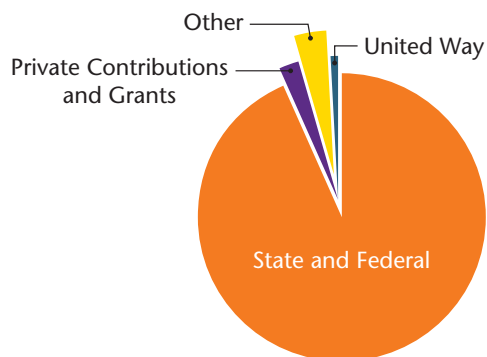
Hillside Adult Day Health Center **54**

Total 2,596

FISCAL YEAR 2018 - 2019

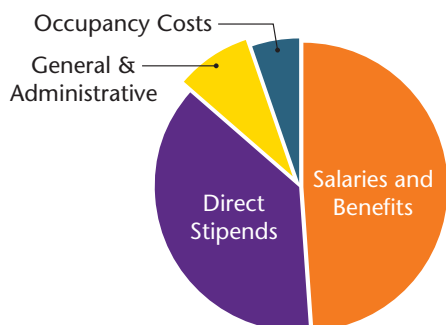
REVENUE:

State and Federal	14,934,813	93.58%
Private Contributions and Grants	359,500	2.25%
Other	571,080	3.58%
United Way	94,350	0.59%
Total Revenue	15,959,743	100%



EXPENSES:

Salaries and Benefits	7,784,103	48.95%
Direct Stipends	5,972,725	37.56%
General & Administrative	1,340,601	8.43%
Occupancy Costs	804,682	5.06%
Total Expenses	15,902,111	100%
Change in Net Assets	57,632	



*This statement is summarized from our unaudited financial statement.
At your request, we will provide our audited statement upon its completion.*



FISCAL YEAR 2018-2019 DONORS

THANK YOU FOR YOUR SUPPORT!

Rosemary & Arthur Anderson
Michael Andrade
Susan Astle
Attleboro Rotary Club
Atwill-Conroy Smithfield, LLC
John & Janet Balutis
Bank Five
Rebecca Barry
Brian Bart
Antone Bassaleh
Bailey' Team for Autism
BayCoast Bank
Linda Bears
Kayla Beassette
Melissa Benharris
Bertucci's
David Bunker
Bruce Bodge
Borden Insurance Agency, Inc.
Boston Metal Products Ltd.
Austin Botelho
David Broden
Briggs Mechanical
Bristol County Savings Bank
Bristol Wealth Advisors
Bristow Electric Co.
Donna Brown
Mark Cady
Clare Camara
Mr. & Mrs. Justin Camara
Paul Camille
Melissa Cardillo
Loise Carlson
Paula Carter
Castro, Thresher & Oliveira, P.C.
The Cavella Family
Mr & Mrs. Keith Cavella
Century House
Cornell Dubilier Electronics
Brian Corriveau
Cryan Landscaping
Robert & Lois Cullen
Paul Daniels
Mr. & Mrs. Chip Deschesnnes
Paul & Diane Donnelly
Raymond & Lynn Ferguson

Economised Time Services, Inc.
Thomas & Lucy Erhard
Fbinsure, LLC
First Bank Corporation
First Bristol Coporation
First Citizens Credit Union
The Francis Family
Elaine Francis
Jessie Frias
Justin Gagne
Sandra Gale
Dorothy Gallant
Stephanie Garafano
Germaine Plumbing & Heating, Inc.
Hallam/ICS
Mr. & Mrs. Richard Harwood
D. Randall Hays
Integrated IT
J. Karam Mangement
John E. Fogarty Foundation
The Jordan Family
Ann Keches
Keches Law Group. P.C.
Susan & Thomas Kelly
Judy & Harland Knox
Kevin Martin and Associates
Kevin J. Wendell, DDS
Kia of Dartmouth
Kull's Office Supply Supplies, Inc.
Sandra Ledbetter
Sally & Nicholas Lejoie
Lemyres Auto Body
Chris Major
Mallard Printing
Sheila Marchand
Mass Property Insurance Underwriter Assoc.
The Massachusetts Lottery
Matos Landscaping
Mayor Jon Mitchell
Max & Marion Volterra Charitable Foundation
Derek Mazzeo
Donna Mederios
Kelly McGowan
Brandon Moore
Sean M. Morrissey
Morrisey & Associates

Philomene Nathan
John F. Neill
John Nery
New Bedford Hospital
Jeffrey & Elizabeth Paras
James Phillips
Oceanfront Donuts
Mr. John O'Callaghan
Paul & Sharon Oliveira
Orsted
Parallel Products
Quality Van Sales, Inc.
Paula Regan
Mr. & Mrs. Mark Robinson
Colleen Roy
Susan Santos
Tara Santos
Sardinha Family Trust
The Scales Family
Mr. & Mrs. Scott Scales
Sensata Technologies
Cynthia Silva
Deborah Simpson
Christine Smith
Jonathan & Katherine Smith
Catherine Soares
Sophia Romero Foundation
Southcoat Health
Starkweather & Shepley
Stepka Security
Mr. William Taksar
Taunton Stove Company, Inc
Tim Terreault
Kimberly & Thomas Terrault
The Lopes Companies, LLC
Jacqueline A. Theis
Tremont Stategies Group
Turcotte Family
Vibra Hospital
Tanya Viveiros
Vinyard Wind
Whaling City Seafood
Robert & Patricia White
Winn Dev. Co.
Yester' Year Cyclery, Inc.
Valerie Zagami

**We make every effort to ensure accuracy, but there is always the possibility of an error. Please bring any errors to our attention so we may correct our records by contact us at 508-226-1445.*

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Employee of the Quarter

Kelly Hiatt

Kelly is Direct Support Professional who works out of our proAbility office. Kelly has a great attitude, and is always positive! She sets a good example for her co-workers. She is able to come up with creative ways to incorporate the individual's goals into their daily routine, often making it a game or breaking it into manageable segments. Kelly has created trusting and respectful relationships with the people she supports, which lead them to be more confident and willing to work on their goals.



The Arc of MA Hosts First Fall Reception

On Wednesday, November 6, The Arc of Massachusetts hosted its first Fall Reception at the Carriage House at Gore Place.

The event featured members from chapters of The Arc across Massachusetts, members of their Board of Directors, and members of their Steering Committee. With a theme of recognition of individuals who specialize in family support in all its forms, awards were handed out to the following honorees:

We are delighted to share that **Donna Brown**, Vice President of The Arc of Bristol County, was honored with an award in recognition of Leadership in Family Outreach and Autism Services.



Employment First

Within the past couple of months the Employment Services and Supports team here at proAbility has grown, giving way for the motto 'Employment First' to be brought to the forefront of the Employment Supports offered at proAbility. With October being Disability Employment Month and it is most fitting to recognize one of our individuals whom have recently secured employment, and highlight her unique employment journey.

Like it is for many individuals resume writing, application fill-outs, and the interview process can be quite nerve-wrecking. It can be especially frustrating when the job search takes much longer than anticipated. That was exactly the case for Candie V., an individual who receives services through proAbility's NON-24 Community Supports. She also attends proAbility Day Program weekly, and receives Employment

Services tailored to her personal employment goal from Anthony Carlo, and Heather Shaw. Candie has maintained long term employment in the past and has an incredible work ethic. So when she came to our office with tear filled her eyes, and expressed her discouragement we worked to restore her determination. Candie has previous experience in eldercare primarily as a dietary aide but she was struggling to find a position. After submitting many applications and going on numerous interviews she was still unable to secure employment within that field. Anthony worked closely with Candie in exploring and discovering other employment opportunities outside of eldercare. He brought a job posting to Candie's attention for a laundry room attendant at the Marriott. Candie eagerly answered the ad and filled out an online application. Anthony reached out to their HR representative and began developing a business



relationship. Soon after, Candie was interviewed by the Marriott's General Manager Farouk Rajab. She did so well representing herself and the skills she possesses that at the end of interview she secured a position and was hired on the spot! Candie's story highlights how dedication, determination, and a little thinking outside the box go a long way!

Administration Office & Hillside Adult Day
16 Hillside Ave
Attleboro, MA 02703
Tel: (508) 226-1445 • Fax: (508) 226-1476
Toll Free: (888) 343-3301
Web: www.arcnbc.org

Day & Family Supports

141 Park Street
Attleboro, MA 02703
Tel: (508) 226-1445 • Fax: (508) 226-1476

Day Habilitation Services

5 Mill Street
Middleboro, MA 02346
Tel: (508) 946-2121 • Fax: (508) 946-2195

proAbility

25 Thurber Blvd.
Smithfield, RI 02917
Tel: (401) 233-1634 • Fax: (401) 233-1674

Taunton Area Resource Center

437 Bay Street
Taunton, MA 02780
Tel: (508) 884-2971 • Fax: (508) 884-2964

The Arc of Greater Fall River

182 North Main Street
Fall River, MA 02720
Tel: (508) 679-0001 • Fax: (508) 679-9375

The Arc of Greater New Bedford

412 B County Street
New Bedford, MA 02740
Tel: (508) 996-8551 • Fax: (508) 996-8553



Achieve with us.

PLEASE JOIN US FOR DINNER, DANCING,
AND HOLIDAY FUN AT OUR ANNUAL

Holiday Party

**FRIDAY, DECEMBER 6th
AT 6:00 O'CLOCK IN THE EVENING**

THE ATTLEBORO ELK'S CLUB

887 South Main Street, Attleboro, MA 02703
RSVP by: 11/29/19 to Ellen Beauvais
888-343-3301, ext. 3301
Ebeauvais@arcnbc.org

HOSTED BY THE ARC OF BRISTOL COUNTY

Sponsored by: The Knights of Columbus of South Attleboro
and Attleboro Elks Lodge

SNOWFLAKE DRIVE

Provide assistance to those we support and to our staff during this holiday season.

Proceeds will be used to purchase Gift Cards for those in need.

Purchase a snowflake or two!
We ask for a \$5 donation for each snowflake in order to raise enough funds to make the holidays brighter for all.

Snowflakes available from our office Admin Assistants or call Janice Rorke at 508-226-1445 x3108.

Deadline is December 19th.